



CONNECTICUT HOUSING INVESTMENT FUND

PRIVACY STATEMENT

Your Privacy is Important to Us

To help you better understand how your personal information is protected, we are providing you with this statement describing our policies and practices with respect to the privacy and protection of customer information. We at Connecticut Housing Investment Fund, Inc. (CHIF) are committed to providing you, our Customer, with top-quality customer service. While information is fundamental to our ability to serve you, we recognize the great importance of keeping your personal information secure. **We do not sell any information about our customers to anyone.**

Accordingly, these are the principles that CHIF has established for the collection and sharing of consumer information.

- We maintain physical, electronic, and procedural safeguards that comply with applicable regulations to guard your non-public personal information.
- We collect and use Customer information only to the extent needed to conduct our business and to meet the highest quality service standards.
- We exchange Customer information with nonaffiliated entities only to the extent required or permitted by law, for administrative purposes, the purpose of risk management, verification, underwriting and to detect and prevent fraud.

Gathering and Sharing Information

We obtain information about you, our Customer, from your applications, transactions, and other interactions with us, as well as credit reporting agencies and other third parties. We will obtain and use this information only in accordance with applicable law or in response to your request for an application or account relationship with us. The information we gather helps us identify who you are, manage our relationship with you, and develop products and services that meet your needs.

We are dedicated to servicing our Customers' needs for privacy. We may disclose to other financial institutions and agencies, with whom we service your account, non-public personal information we collect from you. We do **not** share this information with nonaffiliated companies except as otherwise permitted or required by law. We permit only authorized personnel to have access to non-public personal information. We will not reveal our Customer information to any external organization unless authorized to do so by our Customer, or as otherwise required by law.

You Can Count On Us

We will monitor our practices to ensure that our Customer's privacy is respected. We will also conduct our business in a manner that meets the privacy regulations of any state or jurisdiction in which we do business. Please direct your questions and concerns to:

Connecticut Housing Investment Fund, Inc.
121 Tremont Street
Hartford, CT 06105
Phone: 1-860-233-5165
Toll free in Connecticut: 1-800-992-3665
email at www.chif.org